

Brf Äppelgården 1

REPORT A PROBLEM/ERROR

Error reports during the warranty period (five years after access) are made to:

Anita Vilhelmsson, HP Boendeutveckling
anita@hpboende.se

Please state your apartment number in the subject line and name and phone number in the email. Also send photos of the error.

When the regular board has taken office, you must report the error to the board, which in turn reports to Anita.

Error reports regarding white goods are made directly to Elon (see tab 6). Please read the instructions and follow error codes before you contact Elon. If the problem is not a warranty case, the cost for Elons visit has to be paid by you.

Fault reports of an urgent nature in evenings, nights and weekends are made to Securitas on emergency number:

010-470 52 52

Please note that this only applies to reports of an urgent nature such as water leaks, major power outages etc. Securitas task is to limit the extent of the damage and minimize the downtime, after which the error is rectified within the warranty period during normal working hours. Note that if you call Securitas in a not urgent matter, you have to pay for Securitas visit.